

Privacy Policy

The Supreme Committee for Delivery & Legacy ("SC", "we", "us") is committed to protecting and respecting your privacy.

This Privacy Policy sets out the basis on which we will process any personal information that we may collect about you from participating in the Volunteer Programme (the "Programme"), details of which are accessible here: <https://volunteers.qa/volunteers/index.php> (the "Website").

The information that we collect about you

We may collect and process the following data about you:

- information that you give to us when you create an account and register an interest to volunteer in the Programme and/or other opportunities that we have opened to the public in the past. For example, information you provide by filling in the registration form on the Website. This includes for example, your name, email address, date of birth, country of residence, languages spoken and telephone number;
- the image of you, which is submitted as part of the registration process for the Programme;
- if you consent, sensitive personal information which is exposed by the image of you submitted as part of the Programme registration, for example disability, health conditions and/or race. Please see below under 'Sensitive personal data' for more information;
- if you consent, health data submitted by you as part of the Programme registration process. Please see below under 'Sensitive personal data' for more information
- if you contact us, we may keep a record of that correspondence; and
- information that our Website and/or other systems collect about you, including details of your visits to our Website including, but not limited to, internet protocol (IP) address, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise, and the resources that you access.

We do not knowingly collect personal data from persons under the age of 16 and request that applicants only submit information if they are over the age of 16.

We do not take specific steps to protect the privacy of persons under the age of 18 ("Minors") who disclose their personal identifying information to us and we shall only take steps reasonably required of us to protect the rights of Minors and their privacy under applicable laws and regulations, including the laws of the State of Qatar.

To the extent that you are providing personal data or reading this Privacy Policy on behalf of persons between the ages of 16 and 18 you are required to make this Privacy Policy available to them before their personal data is disclosed.

How do we use your information?

By using the Website and participating in the Programme, you acknowledge that your information may be used by us and by carefully selected third parties chosen by us for any of the following purposes:

- to manage your participation as a Volunteer and conduct research in the context of the Programme, including (if you consent) by inviting you to sit interviews, join training sessions and/or participate in different events hosted by SC and other associated parties;
- if you consent, to use your health data to assess your appropriateness and suitability for roles within the Programme, and to assess allergies to determine appropriateness of food and drink provided as part of the Programme;
- if you consent, to use your photograph to manage the accreditation process;
- to provide you with a personalised browsing experience when using the Website;
- to operate, administer and improve our websites and premises and other aspects of the way in which we conduct our operations;
- to operate, manage, develop and promote our business and, in particular, our relationship with you or the organisation you represent (if any) and related transactions;
- if you consent, to send you details (including by post, phone, fax, e-mail or SMS) of products and services which we think may interest you, unless you inform us in writing that you do not want to receive these details;
- to manage any account that you hold with us;

- to comply with legal and regulatory requirements and bring and defend legal claims; and
- to the extent that we find it necessary, in our sole discretion, including as part of background checks and screening to investigate, prevent or take action regarding actual or suspected illegal activities, fraud, emergency situations involving potential threats to the physical safety of any persons or violations to our Terms of Use.

Sensitive personal data

- Sensitive personal data includes data relating to your race, health or disabilities.
- We may process sensitive personal data in the following forms: (i) as disclosed in the image of you that you include in your registration form; and (ii) in the health data provided by you as part of the registration process.
- To the extent that we have asked you for consent you may withdraw your consent at any time by contacting us at loc.volunteer@sc.qa. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain services to you. We will notify you if this is the case at the time you withdraw your consent.

We will not sell or rent your personal data without your consent.

Where permitted by applicable law, we may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post, e-mail or telephone.

You can also opt-out of receiving future marketing communications from us at any time by following the directions contained in any correspondence to unsubscribe or by contacting us at loc.volunteer@sc.qa, or by writing to Publications and Website – Marketing Department, 33rd Floor, Supreme Committee for Delivery & Legacy, Al Bidda Tower, P.O. Box 62022, Doha, State of Qatar.

We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users. Where permitted by applicable law we may also use such aggregate information to help advertisers reach the kind of audience they want to target and we may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience.

We will only process your personal information as necessary so that we can pursue the purposes described above, and then only where we have concluded that our processing does not prejudice you or your privacy in a way that would override our legitimate interest in pursuing those purposes or we otherwise have obtained your consent. In exceptional circumstances we may also be required by law to disclose or otherwise process your personal information.

We will tell you, when we ask you to provide information about yourself, if provision of the requested information is necessary for compliance with a legal obligation or, on the other hand, if it is purely voluntary and there will be no implications if you decline to provide the information. Otherwise you should assume that we need the information for our business or compliance purposes (as described above). If you are uncertain as to the SC's need for information that we request from you, please contact the SC representative asking for the information (see below for 'Contact us'), with your query.

Disclosure and international transfer of your information

We may also disclose personal information about you, where reasonably necessary for the various purposes set out above:

- to the personnel of our third party technology supplier Tech Mahindra;
- to Qatar government entities and quasi government entities;
- to selected team leaders, subject to the terms of a non-disclosure agreement, who will be conducting interviews for Volunteer positions on our behalf;
- to FIFA or FIFA controlled entities;
- to our affiliates, including the B4Development Foundation and Warwick University;
- to service providers who host our websites or other information technology systems or otherwise hold or process your information on our behalf, under strict conditions of confidentiality and security;
- to partners who run any events that you sign up to through our websites; or
- to a person or an entity who takes over our business and assets, or relevant parts of them.

In exceptional circumstances, we may be under a duty to disclose or share your personal data in order to comply with any legal obligation (including responding to requests from law enforcement authorities either within or outside of the State of Qatar) or in order to enforce or apply our Terms of Use (<https://volunteers.qa/volunteers/index.php>), the terms of other agreements that we are party to; or to protect our rights, property, or safety, or that of our partners, or other relevant parties. This includes exchanging information with other organisations for the purposes of fraud protection and credit risk reduction.

These disclosures may involve transferring your personal information overseas. If you are dealing with us within the European Economic Area (or the UK, after it has left the European Economic Area), you should be aware that this may include transfers to countries outside the European Economic Area / UK, which do not have similarly strict data privacy laws. In those cases, where we transfer personal data to our service providers, we will ensure that our arrangements with them are governed by appropriate safeguards or agreements on terms approved for this purpose by the European Commission.

Please contact us (see section below) if you would like to know whether any such agreements are in place or, if so, to see a copy.

Where do we store your personal data?

The data that we collect from you may be transferred to, and stored at, a destination outside of the State of Qatar. Such data may also be processed by persons operating anywhere in the world who work for us, our affiliates or for one of our third party service providers. By accessing the Website and/or submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with these Terms of Use.

All information you provide to us is stored on our secure servers. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone. Unfortunately, the

transmission of information via the internet is not completely secure. Although we will use reasonable efforts to protect your personal data and have put in place technical and organisational security measures to prevent the loss or unauthorised access of your personal information, we cannot guarantee the security of your data transmitted to our Website and any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Retention and deletion of your information

We will delete the information that we hold about you when we no longer need it. If you chose to withdraw your registration, we will delete your personal information from our servers. Specific information about our record retention policies is available on request. Please see the 'Contact us' section below.

Note that we may retain some limited information about you even when we know that you have left the organisation that you represent, so that we can maintain a continuous relationship with you if and when we are in contact with you again, representing a different organisation.

Your rights

- You may have a right of access to the personal information that we hold about you, and to some related information, under data protection law.
- You can also require any personal information to be corrected or deleted.
- You can object to our use of your personal information for direct marketing purposes at any time and you may have the right to object to our processing of some or all of your personal information (and require them to be deleted) in some other circumstances.
- If you wish to exercise any of these rights, please contact us as set out in the section below.
- You can also lodge a complaint about our processing of your personal information with the body regulating data protection in your country, where you live or work, or the location where the data protection issue arose.

Contact us

We welcome questions, comments and requests regarding this Privacy Notice and our processing of personal information. Please send them to Publications and Website – Marketing Department, 33rd Floor, Supreme Committee for Delivery & Legacy, Al Bidda Tower, P.O. Box 62022, Doha, State of Qatar or email us at loc.volunteer@sc.qa

Changes to this policy

Any changes we make to this Privacy Notice in the future will be posted to the Website and also available if you contact us (see section above). Please check back frequently to see any changes.